

Withdrawal and Return Form

To return one or more products, please complete and sign this form in full

(Incomplete or inaccurately completed forms will not be processed)

Under which name was the order placed?	
First & Last Name	
Street & House Number	
Postal Code	
City & Country	

Purchase details	
Order number	
Purchase date	

Which items are you returning and why? (See options in the list below)	
Item No.:	Reason for return: (1) (2) (3) (4)
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Reasons for return (please indicate the number/reason per product above):

1. The product does not meet expectations
2. The product was damaged upon receipt
3. I received a different item than I ordered
4. Other reason, please describe here;

Return address: You will receive the correct return address once the return shipment has been registered with us and the withdrawal form has been received from the buyer. If the product was delivered by a third party, we will provide you with the appropriate return address. RMA (Return Merchandise Authorization) number: Once we have received this form completed and signed, you will receive an RMA number from us. Please mention this number on the return package and send it to the address we provide. Return Costs and Processing: Return costs are at your own expense. Keep the shipping receipt from the carrier safe until your return has been processed by us. Your return will be processed within 21 working days after receipt.	Products that cannot be returned: Ear protection, in-ear monitors, antennas, batteries, software & cables, final transistors, export models, linear amplifiers, outlet items, earbuds, pendant charms, face masks, headsets, headphones, software and SD cards, used products (e.g., kettles, coffee and espresso machines, and other food-related products), redeemed or filled-in vouchers or gift cards, promotional or demo units, used, damaged or incomplete products, products specially ordered from the manufacturer (or on behalf of the customer), and products (e.g., software) with a broken seal.
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PLACE

DATE::

NAME:

SIGNATURE:
